

CUSTOMER RESERVATIONS AGREEMENT
(1 of 2)

This is an AGREEMENT between:

CALDERON RESTAURANT

And

NAME IN PRINT

Regarding the Exclusive use of a room/space or restaurant of Calderon. The customer should send back the same with his/her signature to confirm full understanding and agreement to the terms of the reservation, through fax or email.

TERMS & CONDITIONS :

1. For customers who want to make exclusive reservations, a minimum consumable reservation fee shall apply, except for except reservations between 2:00pm to 5:00pm.
2. The '*consumable reservation fee*' is the minimum amount that the customer shall pay for the right to exclusive use of the space/room. This is consumable which means that fee may be credited to the dishes and drinks that the customer will order for the event, including applicable vat and service charges.
3. Once customer confirms his/her reservation, a 50% down payment shall be made at least two banking days before the date of reservation. Down payment may be settled in cash personally at the branch, or deposited to the corresponding bank account :

Calderon San Juan : Tapas Y Vino Food Services Corp
Metrobank Acct # 284-7-28481527-7

Calderon Pasig : El Calderon Food Services Corp.
Metrobank Acct # 062-06251758-8

Calderon Makati : Mi Calderon Food Services Corp.
Metrobank Acct # 261-7-26150694-3

4. For bank deposits, the customer shall inform the restaurant as soon as down payment is made indicating the bank branch and date/time of deposit. Customer may also send a scanned copy of the deposit slip thru email to calderontapas@yahoo.com for further verification.
5. Customers are encouraged (but not required) to pre-order dishes for their event, for a more organized service. Dining Room Services staff must always ask customers for any pre-orders especially concerning dishes that take time to prepare and cook (i.e. chicken iberico, cangrejos, paella).
6. Reservations with pre-orders shall automatically require a down payment regardless.
7. For dinner affairs, exclusive reservations shall start no later than 7:30pm to make sure the 3-hour reservation period is duly covered.
8. Should the customer maintain the exclusive use of the room/space, an additional consumable fee will be imposed for every full hour in excess of the 3-hour reservation period.
9. On the other hand, imposition of the additional consumable fee shall be waived, should customer allow walk-ins to be accommodated in the space after the exclusive 3 hour period.
10. The Dining Room Services staff in charge of the party/group is tasked to inform the party's representative regarding #7, once the first hour in excess of the allotted 3-hour period starts.
11. Balance payment shall be settled after all orders are made for the group/party through cash or credit card.

CONFORME :

**CUSTOMER NAME IN PRINT
SIGNATURE / DATE**